



Policies, Conditions and Term.

- The "**check in**" time is **14.00** hr. and **check out** time is **12.00** hr. We will try to assist and allocate you a room earlier, but it is subject to availability and departure time of our customers.
- Hotel will charge **500 Baht** for **late check out** between 13.00 till 14.00 hr. automatically to your account. If over than that hote'll charge **full rate** after 14.00 hr. Kindly inquire one day prior to your departure with our receptionist. Guest must pay for one night to keep the room for **early check in** before 09.00 am.
- **Late check out** is subject to availability and can not be confirmed. Kindly inquire one day prior to your departure with our receptionist.
- If you would like to **extend your stay**, kindly inquire one day prior to your departure with our receptionist.
- **No Show, Late Check In, Early Check Out** ; fully charge.
- Our hotel does not operate a **shuttle service** from the airport, transportation can be arranged at 800 Baht per car per way for 2 adults with 1 child(ren) at most 8 years old. **1000 Baht** per car per way for 3 - 4 adults. More than 4 persons will charged 250 Baht per person. (2 child(ren) at most 8 years old of each will charge same as 1 adult). Kindly inquire for a day prior to your arrival or departure date. All rates above start from 08.00 - 17.00 hr. // 200 Baht extra cost if later than 18.00 hr. and earlier than 08.00 am.) make a reservation through email >> [**booking@patongpearl.com**](mailto:booking@patongpearl.com)
- All kinds of room can stay **maximum** 2 adults and 1 child(ren) at most 8 years old but some kinds of room can stay maximum 3 adults up to rates and condition(s). **Additional person** must pay more 720 Baht per room per night per person include bed and breakfast.
- Reservation must be **guaranteed** with a credit card and your flight information in high and peak seson.
- **Cancellation Policies** ;
 - Off Season* (May 1 – October 31) within 3 days prior arrival date.
otherwise a one night cancellation charges
 - High Season* (November 1 – December 20) within 14 days prior arrival date.
otherwise 50% of the total or a night charged if lesser than 2 night stay.
 - Peak Season* (December 20 – January 10) within 14 days prior arrival date.
otherwise a fully cancellation charges
 - High Season* (Janaury 11 – April 30) within 14 days prior arrival date.
otherwise 50% of the total or a night charged if lesser than 2 night stay.
- **Joiner fee** will charged **300 baht** per person per night if they're not filling in register and check in together when arrived, focus on Thai people only. Hotel will charge them by cash. Joiners have to deposit his/her identification card for any security of guest and the hotel in the reception desk. And hotel will not responsible for any lost or problems by the joiner or sound likely.
- The transportation cost is non-refundable.
- All policies, conditions and term above apply to every reservation that made through our website (www.patongpearl.com or www.patong.asia) or Email or Telephone or Facsimile only.

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Email : info@patongpearl.com, patongpearl@yahoo.com

Website : www.patongpearl.com , www.patong.asia

At the heart of it all, Patong Pearl Resortel offers guests with a warm welcome and friendly service.